



BUREAU
VERITAS

Bureau Veritas Certification

QATAR UNIVERSITY

FACILITIES CALL CENTER

Al-Tarfa, P.O. Box: 2731, Doha-State of Qatar.

Bureau Veritas Certification certifies that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below

ISO 18295-1:2017

Scope of certification

**PROVISION OF CALL CENTER SERVICES OF FACILITIES
AND GENERAL SERVICES DEPARTMENT
WITHIN QATAR UNIVERSITY.**

Original cycle start date:	27th July 2020
Expiry date of previous cycle:	N/A
Certification audit date:	19th July 2023
Certification cycle start date:	27th July 2023

Subject to the continued satisfactory operation of the organization's Management System, this certificate expires on: **27th July 2026.**

Certificate No. 19579315

Version 1, Revision date: **27th July 2023**

Sarah Nahal - Certification Manager

Local office: Bureau Veritas International Doha W.L.L, First Floor, D-Ring Road, Building No. 35, Street No. 250, Zone 45, Old Airport Area, P.O. Box 22157, Doha, State of Qatar

Further clarifications regarding the scope and validity of this certificate, and the applicability of the management system requirements, please call: +974 40 329 729